Ascend

PRODUCT INFORMATION



GIS Professional and Technical Services

In today's technology-driven business environment, speed is your greatest ally and time to market is your primary competitive advantage. To grow and prosper you have to make the right decisions quickly, implement your solutions flawlessly and optimize your technology infrastructure for maximum efficiency and productivity. It isn't easy, but Global Integration Services (GIS) Professional and Technical Services can help.

GIS Professional and Technical Services is a team of seasoned consultants, designers and project managers who bring a wealth of Frame Relay, ATM, IP Switching and Remote Access knowledge and business insight to every network deployment engagement. They have, on average, more than ten years of experience helping Ascend customers align technology to their business goals and bringing the right services to the right markets faster. They have refined their skills while designing and deploying large and complex networks companies such as AT&T, MCI, Qwest, UUNet, NTT, British Telecom, Mitsubishi and Volkswagen.

On Time, On Budget

GIS Professional and Technical Services can help you through every phase of your network's evolution, from planning and design to implementation, operations and optimization. All of our services are driven by detailed, documented processes that ensure every engagement is completed on time and on budget. All deliverables and timelines are clearly defined and progress reviews are held at every major milestone. Many of our services are provided under a "fixed time-fixed price" model that prevents network costs from eroding your expected bottom line results.

Business Consulting Services

Our Business Consulting service provides a wide range of services that help Ascend customers define, price and launch new voice and data services. In addition, our consultants will train your sales force and help your marketing staff develop a comprehensive plan to accelerate your value-added service introductions and strengthen your competitive position.

Network and Network Management System Design Services

GIS Professional and Technical Services offers a variety of network and network management system (NMS) design services to help you optimize your existing infrastructure, expand your current system, or develop an integrated ATM, Frame Relay, IP Switching and Remote Access network. In every case, we begin with a complete review of your business needs and goals. Then, using some of the most sophisticated design tools available, we create a network and an NMS that meets your specific business needs and is fine-tuned for reliability and performance.

Network and Network Management System Audit Services

Our audit services were developed to help you gain greater performance and value from your Ascend network and network management system. We perform an inventory of network hardware and software, analyze trunk, port and traffic distribution, and identify potential service-affecting issues before they impact your customers. In the final report, we also compare your network configurations to recommended thresholds and provide a recommended configuration profile of switches, ports, trunks and circuits.

Our NMS Audit helps you control costs while enhancing reliability, accuracy and performance. Our consultants look for ways to improve hardware and software configurations to optimize the use of your resources and compare platform utilization to capacity to identify any potential problems that may affect your ability to perform effective network management.

Deployment Services

GIS Professional and Technical Services provides a set of deployment services to assist you in managing and installation of Ascend-based networks. Services include project management and provision of on-site network operations engineers to support initial deployment. We also provide Engineering, Furnishing and Installation (EF&I) services to help you build your network quickly and efficiently.

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Custom Application and Integration Services

GIS Professional and Technical Services also develops custom applications for Ascend customers who want to maximize their ROI through disaster recovery automation tools, Web-based customer network management services and billing system and order entry management integration. Utilizing the Rapid Application Development (RAD) methodology allows our consultants to create and implement the application quickly for greater strategic impact. We also provide documentation, training and on-going software maintenance service.

Fast Track

Fast Track is a service program that combines business consulting and rapid network deployment to provide a complete time to market solution. This turnkey program helps you evaluate, define, price and launch broadband WAN services while providing the design, project management, and installation services needed to accelerate time to market. Our consultants will also teach your sales force how to sell these new services and help you develop a comprehensive marketing plan for a faster, more reliable return on investment.

Health Check

Health Check is a proactive performance management service that provides you with a comprehensive set of services that includes Network Architecture Audit, NMS Audit and Network Optimization Design. These services, performed quarterly, semi-annually, or annually identify and correct network issues to keep network performance at its optimum.

For additional details on any of these services, please contact your Ascend account representative or GIS Professional and Technical Services at ps@ascend.com.

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Ascend Communications, Inc. develops, manufactures and sells wide area networking solutions for telecommunications carriers, Internet service providers and corporate customers worldwide. For more information about Ascend and its products, please visit the Ascend Web site at http://www.ascend.com, or e-mail info@ascend.com.

Ascend markets the B-STDX, CBX, GRF, GX, IP, MAX, Multiband, MultiDSL, Navis, Pipeline, SA, SecureConnect and STDX families of products. Ascend products are available in more than 40 countries worldwide.

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