Lucent Technologies
Shareowner Communications with the Board

Shareowners of Lucent Technologies may communicate to the Board of Directors or individual Directors through the Lucent Corporate Secretary's Office as follows:

Lucent Technologies
Corporate Secretary
Room 3C-536
600 Mountain Avenue
Murray Hill, NJ 07974

Shareowner communications received by the Corporate Secretary's Office shall be handled in the following manner:

1. Shareowner communications will be reviewed by the Corporate Secretary's Office to determine the appropriate action.

2. Any communications that (a) allege or report misconduct or fiscal improprieties, (b) raise issues about internal accounting controls or other accounting or audit matters, or (c) raise concerns about other significant matters, will be discussed with the Lead Director or Chairman of the Audit and Finance Committee prior to any response by the Company.

3. If a shareowner communication requests information about Lucent, the Board or a Director, and the request can be answered with information that can be shared publicly, the Corporate Secretary's Office may respond without notifying the Directors.

4. If a shareowner communication is of another nature, the Corporate Secretary's Office will determine if a response is appropriate and can be made by Lucent. If a response is appropriate, the Company may respond directly on behalf of the Board or the Directors.

5. The Corporate Secretary's Office will periodically provide the Lead Director with information about the number and types of shareowner communications received, the number of responses sent, and the disposition, if applicable.

6. Copies of shareowner communications shall be provided to any Director upon the Director's request. If a Director requests that all shareowner communications sent to the Director care of the Company be forwarded to him or her, the Corporate Secretary's Office shall promptly forward all such communications to the Director.

7. The Corporate Secretary's Office will keep copies of all shareowner communications for a period of time consistent with Lucent's records management policy.