5ESS® Switch Translations/ Retrofit Cleanup Service



Reduce risk associated with software upgrades.

Lucent experts provide timely and accurate switch translations that identify and correct corrupted 5ESS® switch translations data to help reduce your technical uncertainty and operating costs

Overview

With more than 125 years of switch design experience, we have the expertise to help you prevent the propagation of translation errors and optimize the overall performance of your switch. 5ESS® Switch Translations/Retrofit Cleanup Service helps reduce the time, effort and financial risk associated with generic software upgrades. Lucent Worldwide Services expert engineers provide timely and accurate translations to support the proper operation of your switch. We identify, analyze and correct problems on your switch, helping to reduce your operational costs and financial risks by freeing your staff to focus on planning for the future growth of your network. By executing this service in conjunction with the 5ESS® Switch Generic Retrofit Service, we can help eliminate the technical uncertainty of cleaning up and deleting translation errors and build new translations to meet your customers' performance expectations.

Benefits

- Can reduce the operational costs associated with the search, evaluation and "truing up" of translations data
- Flags switch translations errors and proactively corrects them before upgrading switch generic software
- Reduces technical uncertainty and operating risks associated with generic software upgrades
- Helps improve performance with recovery of switch memory resources
- Supports the establishment and maintenance of subscriber satisfaction worldwide

Features

- Provides resolution for preventing propagation of errors from one software generic load to another
- Generates a complete switch translations inventory record to support precise knowledge of your translation status, for an additional price
- Utilizes an Office Data Assembler (ODA) to easily build or delete data that would otherwise be difficult via Recent Change
- Allows wholesale correction of translations in a speedy fashion utilizing our engineers instead of multitudes of Recent Changes
- Supports your customer change translations to their desired configuration, quickly and efficiently
- Supports 5ESS® switches worldwide with experienced, knowledgeable staff

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Deliverables

5ESS® Switch Translation/Retrofit Cleanup Service involves the following:

- Determining a mutually agreed upon "Cleanup Window" interval for executing this service
- Providing two data tapes for your Office Dependent Data (ODD) dump
- Developing Office Data Assembler (ODA) Forms from the ODD tape dumps
- Performing a telephone consultation on translations Data Cleanup and cross checking during the Data Cleanup Window interval
- Providing access to ODA system and forms for review and correction in off-line data base
- Collaborating to review, clean up, cross check translations data, review and resolve translations errors and map unresolved translation errors
- Performing a telephone consultation on the review and mapping of unresolved translations errors
- Delivering a complete 5ESS® Switch Office ODD from reviewed and revised ODA forms, processed for a complete 5ESS® switch office reload and delivered via data tape

Lucent Worldwide Services Advantage

Lucent Worldwide Services has more than 15,000 experienced and highly skilled technical professionals dedicated to developing, deploying, operating and maintaining global networks. Our proven track record of successful networks is powered by Bell Labs innovations and our end-to-end, comprehensive portfolio of professional, deployment and operations and maintenance services. Our unsurpassed suite of solutions can help reduce operating expense, leverage capital expense and grow revenue - helping you make your network more profitable throughout its lifecycle.

To learn more about our comprehensive portfolio of Engineering Services, please contact your Lucent Technologies Sales Representative or visit our web site at www.lucent.com.

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